



The benefits of a Intercom System integration.

With the rise of e-commerce leading [to an average of 64 parcels delivered per person in the U.S. in 2023 - a 73% increase since 2017](#) - building staff and tenants are tasked with juggling entry for couriers, visitors, and maintenance teams, without compromising the security of the premises by allowing anyone who buzzes in. Whether it's a multi-use office building or a residential high-rise, managing building access has never been more critical—or more complex.

An Intercom System integration enables you to achieve a single pane of glass view of your buildings, while increasing convenience and security across your buildings.

Convenience for operators and end-users.

Intercom integrations enhance convenience and efficiency for building operators, security teams, and tenants. Operators and tenants can grant access remotely, eliminating the need for onsite management and providing immediate control from any location. With advanced call routing options, calls can be communicated to multiple stations at once, rerouted if unanswered, or scheduled based on time-specific needs—ensuring no critical call goes unattended, delivering a more responsive and reliable experience.

Increase security.

Enhance security by combining advanced visitor verification and convenient remote management. Residents and staff can visually and audibly confirm a visitor's identity before granting access, ensuring unauthorized individuals are deterred and reducing risks of unverified entry. Additionally, features like "Listen and View" capabilities empower operators to monitor in real-time and respond proactively. By aligning intercom systems with ID photo verification and floor plan integration, property managers can provide a safer, more controlled environment for all occupants.



Flexible to meet your needs.

Our open platform is designed for ultimate flexibility, allowing you to customize the solution to fit your unique needs while integrating smoothly with your existing infrastructure. By unifying intercoms with robust access control, security, and building automation you can streamline operations, enhance safety, and lighten workloads—creating a smarter, more efficient building for staff and tenants alike.

“When somebody scanned an access credential in front of the intercom camera, we could see that it was definitely not the person displayed on the screen. From a secure space, the guard was able to deny access, and with our great perimeter cameras, I could track the guy and get a shot of his license plate, and the make and model of the vehicle. We were able to reach out to our contact who in turn reached out to the user, who had no idea that an access credential had been taken.”

- **Blake Tiedeman, Director of Real Estate Operation at MGEX - [Minneapolis Grain Exchange goes digital | ICT](#)**

Who we are.

We believe in the confidence and peace of mind that comes from a feeling of true security.

“My vision is to make access, intrusion, and automation easy for our customers. A lot of security products are complicated and only offer one service. Our driving idea is that you create success – and value – when you combine them into a unified solution. - **Hayden Burr, Founder & Chief Innovation Officer, ICT.**”

Integrated Control Technology (ICT) is an award-winning global manufacturer of security solutions. For more than 20 years, ICT has led the way with their unified systems for access control, intrusion detection, and building automation.

20+
YEARS

50+
COUNTRIES

30K+
INSTALLATIONS

Contact us.

ICT USA

ussales@ict.co
+1 720 442 0767

ICT CANADA

cansales@ict.co
+1 647 724 3428

ICT EMEA

emea-info@ict.co
Middle East +971 4 372 4659

ICT APAC

Hong Kong
sales@ict.co
+852 9281 0797

Australia

aussales@ict.co
+61 3 9068 6363

New Zealand

sales@ict.co
+64 9 476 7124