



Integrated Control Technology

Protege Vandal Resistant Touchscreen Entry Station Firmware

Release Notes | Version 1.12.202



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Last Published: 09-May-24 9:25 AM

Contents

Introduction	4
Updating Entry Station Firmware	4
Entry Station Firmware 1.12.202	5
New Features (1.12.202)	5
Issues Resolved (1.12.202)	5
Previous Release History	6
Entry Station Firmware 1.12.201	6
Feature Enhancements (1.12.201)	6
Issues Resolved (1.12.201)	6

Introduction

This document provides information on the new features, enhancements and resolved issues released with:

- Protege Vandal Resistant Touchscreen Entry Station Firmware Version 1.12.202

The release history for previous versions is also included.

Updating Entry Station Firmware

Entry station firmware can be updated from the device's web interface.

It is strongly recommended to restart the entry station before commencing the update process.

1. Log in to the web interface.
2. On the **Home Page**, the device's current firmware version is displayed in the **Application** field.
3. To update to a newer version, click **Update Firmware**.
4. Click **Choose File** to browse to and select the firmware **.zip** file supplied by ICT.
5. Click **OK**. The update process should begin automatically.

This will take some time as the new firmware is loaded. The web interface will show progress until a 'successfully completed' message is displayed. The device will then perform a reboot and the web interface will display the updated version number.

Entry Station Firmware 1.12.202

New Features (1.12.202)

The following new features have been included with this release.

- It is now possible to unlock doors and elevators from a phone call by pressing a single digit, then the asterisk key. When the entry station receives this digit, it will send the corresponding user's PIN code to Protege GX or Protege WX. To program this feature, turn on **Single Keypress enabled** in **Device Settings | General** and set the **Single Keypress value**.
- The new **Login Keypad** option (**Device Settings | Display Settings**) enables you to remove the **Login** button from the homescreen of the entry station. This prevents people from entering the building with a PIN only, improving security in cases where users have shared their PIN codes.

Issues Resolved (1.12.202)

The following issues were resolved with this release.

- The entry station will no longer allow the operator to upload background images with an invalid resolution. The minimum resolution allowed is 1280x974px.
- Resolved issues where some setting changes did not persist when the page was saved and reloaded.
- Resolved an issue where the entry station could only sync up to 1000 entries from the tenancy portal.
- Resolved an issue where only 100 email addresses were synced from the tenancy portal.
- Resolved an issue where the entry station displayed 'Access Granted' even when access was denied due to incorrect PIN.
- Resolved an issue where the Directory page was missing some French translations.
- The entry station now supports non-numerical tenancy names.
- Resolved issues with special characters in operator names and usernames.
- Resolved an issue where iOS devices could receive a call from the entry station when the mobile app was closed, but not unlock the door.
- Resolved an issue where the end-of-call sound was too loud.

Previous Release History

Entry Station Firmware 1.12.201

Feature Enhancements (1.12.201)

The following enhancements have been made to existing features in this release.

Automated phonebook integration

- The entry station can now be configured to automatically sync a phonebook from the Protege tenancy portal.
- When a tenancy portal phonebook is designated for directory integration, the entry station will automatically sync the phonebook with its directory every 60 minutes.
- The entry station replaces the existing directory with the new phonebook sync, so no manual deleting, importing or maintenance of the entry station directory is required.

For more information, see the Protege Tenancy Portal User Guide.

Issues Resolved (1.12.201)

The following issues were resolved with this release.

- Resolved an issue where ghost directory entries could be created if sync settings were updated while syncing was in progress.
- Corrected an issue which required a backspace or numeric key to be entered before a user was populated when performing numeric searches.
- Addressed an issue which could result in the loss of account settings, or loss or corruption of the OS file and failure to reboot, after a power loss.

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