



PRT-4G-USB

Protege DIN Rail Cellular Modem

Installation Manual



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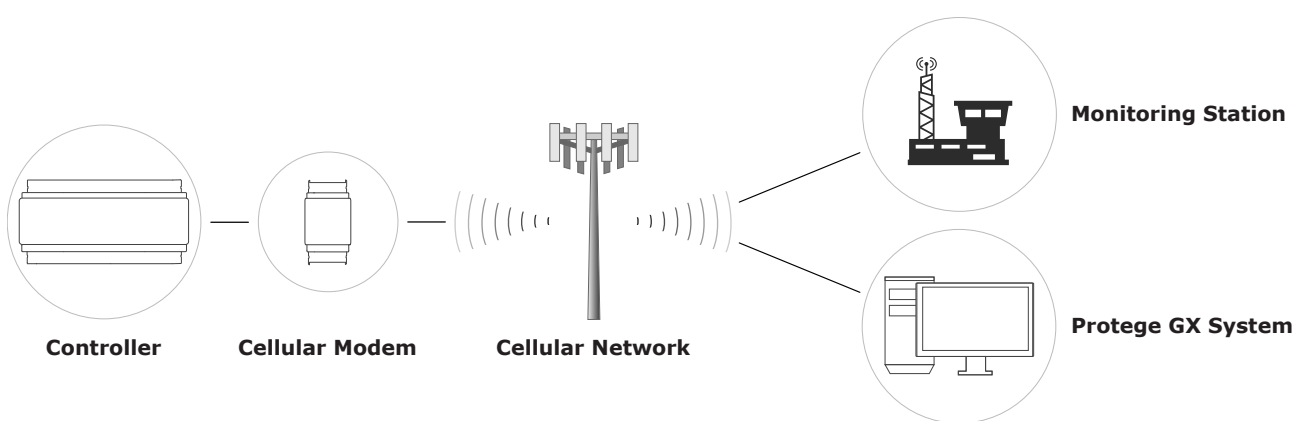
Introduction

This installation manual provides instructions and technical specifications for physical installation of the Protege DIN Rail Cellular Modem. For programming and operating information, see the Protege DIN Rail Cellular Modem Configuration Guide, available from the ICT website.

About This Module

The Protege DIN Rail Cellular Modem is a cellular communication device that provides a convenient wireless connection for a Protege controller.

For Protege WX controllers this device can provide wireless IP alarm transmission capability, allowing communication of alarms from a controller to a monitoring station via cellular network transmission for convenient, cost-effective monitored outbound reporting.



For Protege GX controllers this device can provide wireless IP alarm transmission capability, and on supported networks can also facilitate programming downloads and manual control from the Protege GX system, and event uploads to the Protege GX events database.

With no physical network required this is an ideal solution for remote sites and installations where network infrastructure may be unavailable, or difficult and expensive to install.

The current features of the DIN Rail Cellular Modem include:

- Category M-1 cellular network capability with fallback to 2G GSM
- Secure encrypted communications via the Report IP service
- Continuous connection detection and automatic fail reset
- 1 LED indicator
- 1 Micro-SIM card holder
- 1 SMA antenna connection
- 1 USB-C port
- 1 4G antenna (included)
- 1 USB-A to USB-C connector cable (included)
- Industry standard DIN rail mounting
- Convenient 1/4 DIN footprint

Controller Prerequisites

Connection and configuration of the Protege DIN Rail Cellular Modem is only possible with compatible controller hardware which meets the following minimum requirements.

Controller Hardware

Only controllers equipped with a USB port are capable of communicating with the cellular modem.

If it is not practical to physically check each controller for a USB port, contact ICT Technical Support with a list of the controller serial numbers.

Controller Firmware

Protege GX

Component	Version
Protege GX Software	4.3.308.3 or higher
Protege GX Controller	2.08.1310 or higher

Protege WX

Component	Version
Protege WX Controller	4.00.1241 or higher

Installation Requirements

This equipment is to be installed in accordance with:

- The product installation instructions
- UL 681 - Installation and Classification of Burglar and Holdup Systems
- UL 827 - Central-Station Alarm Services
- CAN/ULC-S301, Central and Monitoring Station Burglar Alarm Systems
- CAN/ULC-S302, Installation and Classification of Burglar Alarm Systems for Financial and Commercial Premises, Safes and Vaults
- CAN/ULC-S561, Installation and Services for Fire Signal Receiving Centres and Systems
- The National Electrical Code, ANSI/NFPA 70
- The Canadian Electrical Code, Part I, CSA C22.1
- The Local Authority Having Jurisdiction (AHJ)

Grounding Requirements

An effectively grounded product is one that is intentionally connected to earth ground through a ground connection or connections of sufficiently low impedance and having sufficient current-carrying capacity to prevent elevated voltages which may result in undue hazard to connected equipment or to persons.

Grounding of the Protege system is done for three basic reasons:

1. Safety
2. Component protection
3. Noise reduction

Safety Grounding

The object of safety grounding is to ensure that all metalwork is at the same ground (or earth) potential. Impedance between the Protege system and the building scheme ground must conform to the requirements of national and local industrial safety regulations or electrical codes. These will vary based on country, type of distribution system and other factors. The integrity of all ground connections should be checked periodically.

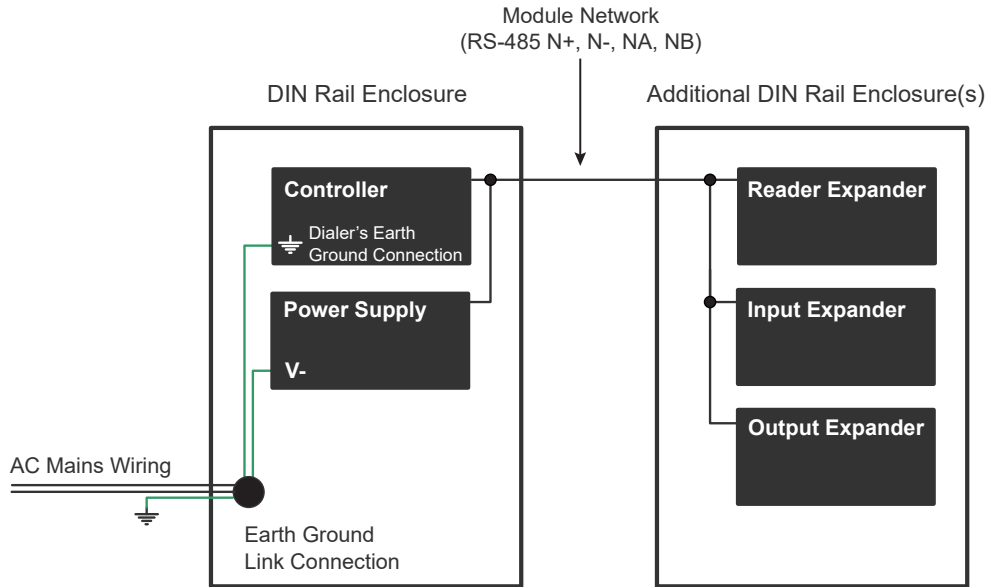
General safety dictates that all metal parts are connected to earth with separate copper wire or wires of the appropriate gauge.

Earth Ground Connection

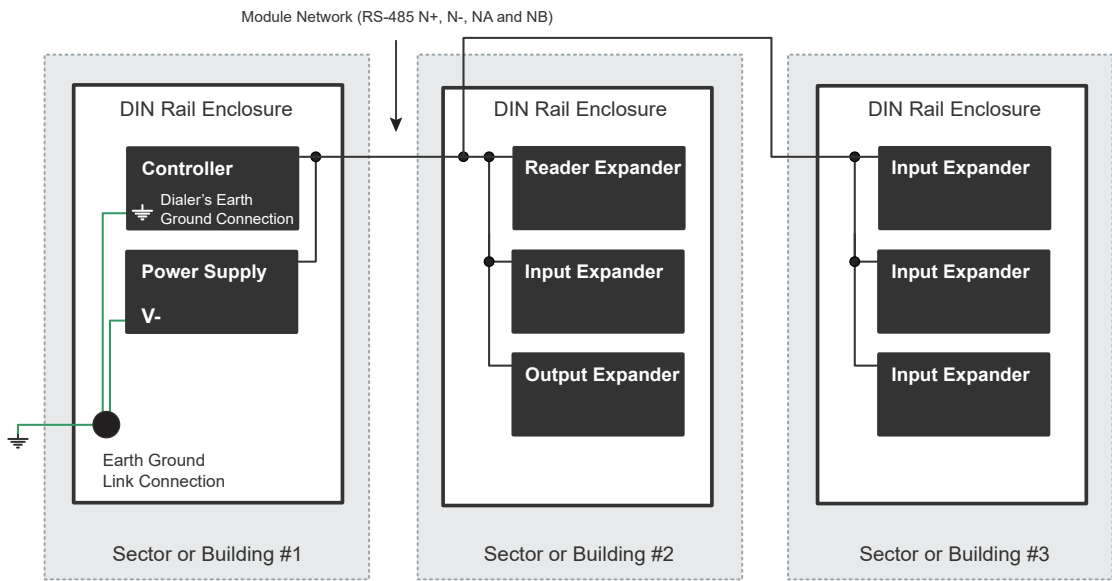
The DIN rail enclosure and the DIN rail modules must be grounded to a suitable single-point earth ground connection in the installation. A minimum 14AWG solid copper wire (or thicker, in accordance with local authorities) shall be used from the Protege system's earth connection points.

The DIN rail enclosure includes an earth ground single-point link connection via the metallic enclosure. This single-point link is the Protege system's earth ground. All modules that have earth ground connections and that are installed in the same enclosure shall be connected to this single point. A single-point earth ground connection avoids the creation of ground loops in the system and provides a single reference point to earth ground.

DIN Rail Ground Connections (one or more cabinets installed in the same room)



DIN Rail Ground Connections (multiple cabinets in different rooms, sectors, or buildings)



The Dialer's Earth Ground Connection applies to modem model controllers only.

Note that the DIN rail enclosure earth terminal is connected to the power supply V- terminal.

There must be only **one** single earth grounding point per system.

Mounting

Protege DIN rail modules are designed to mount on standard DIN rail either in dedicated DIN cabinets or on generic DIN rail mounting strip.

When installing a DIN rail module, ensure that there is adequate clearance around all sides of the device and that air flow to the vents of the unit is not restricted. It is recommended that you install the module in a location that will facilitate easy access for wiring. It is also recommended that the module is installed in an electrical room, communication equipment room, secure cabinet, or in an accessible area of the ceiling.

1. Position the DIN rail module with the labeling in the correct orientation.
2. Hook the mounting tabs (opposite the tab clip) under the edge of the DIN rail.
3. Push the DIN rail module against the mount until the tab clips over the rail.

Removal

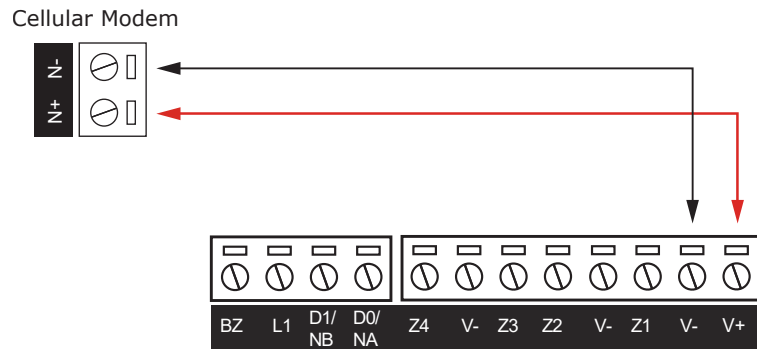
A Protege DIN rail module can be removed from the DIN rail mount using the following steps:

1. Insert a flat blade screwdriver into the hole in the module tab clip.
2. Lever the tab outwards and rotate the unit off the DIN rail mount.

Connections

Power Requirements

Power is supplied to the cellular modem by a 12V DC power supply connected to the N+ and N- terminals.



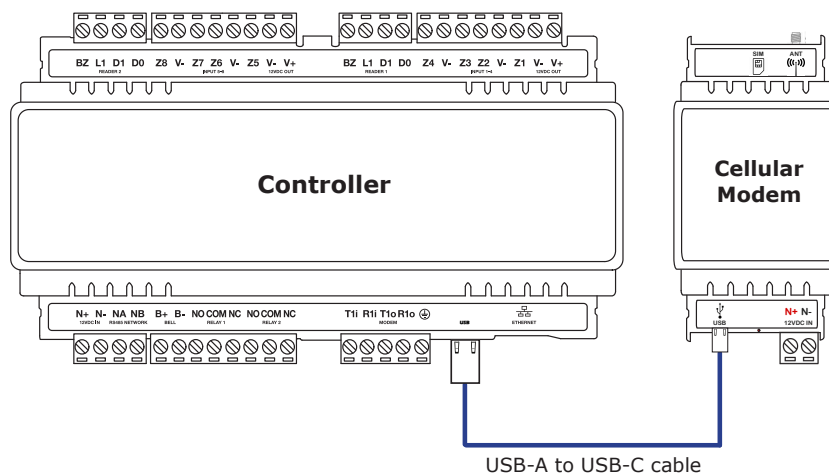
The modem is not isolated and power may be supplied by the controller, another module, or a separate 12V DC power supply. If supplied from a separate power supply the ground reference must be connected.

The SIM, antenna and USB connector cable should be installed before power is applied.

USB Connection

The cellular modem is connected to the system via USB connection to a Protege GX or Protege WX controller.

Protege controllers which do not have a physical USB port are incompatible and cannot be retrofitted.



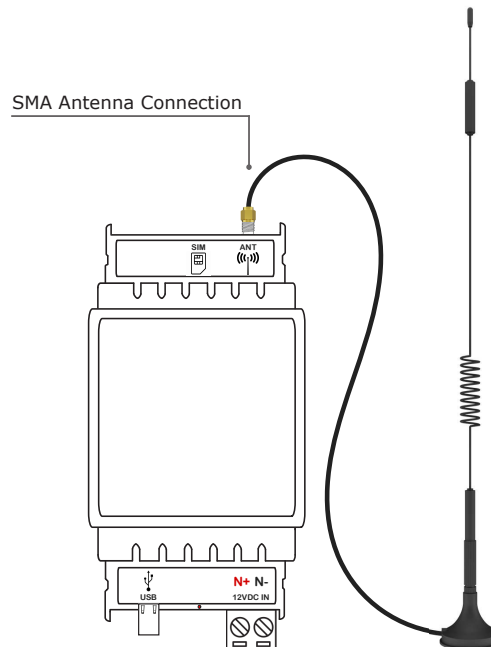
A USB-A to USB-C connector cable is supplied with the cellular modem, however any compatible cable may be used for connection. Connect the USB-A end of the cable to the USB port of the Protege controller, and the USB-C end of the cable to the USB port of the cellular modem.

Antenna Connection

The Protege DIN Rail Cellular Modem requires connection of a suitable 4G antenna.

An antenna is supplied with the cellular modem. While other antennas may be compatible only the supplied antenna is supported, and is recommended to ensure optimum performance.

Connect the antenna cable to the screw coupling of the cellular modem's SMA coaxial connector.



The supplied antenna has a magnetic base for mounting, and should be positioned in an area covered by the LTE signal with Cat-M1 support.

The antenna **must not** be installed inside any metal enclosure or behind any metal barriers.

SIM

A SIM card from a validated cellular network provider in the region where the Protege DIN Rail Cellular Modem is installed will be required.

For a list of validated network providers, see the Protege DIN Rail Cellular Modem Configuration Guide, available from the ICT website.

Only validated cellular networks are supported. Others may not work correctly and will not be supported by ICT.

Insert the SIM securely and fully into the cellular modem's Micro-SIM card slot, with the metal contact facing down and the notched corner inwards.

Never insert or remove the SIM while the modem is powered up.

LED Indicator

The LED indicator is lit when the correct input voltage is applied to the module and a connection between a controller and the modem is established. If connection to the controller is lost the LED indicator will be off.

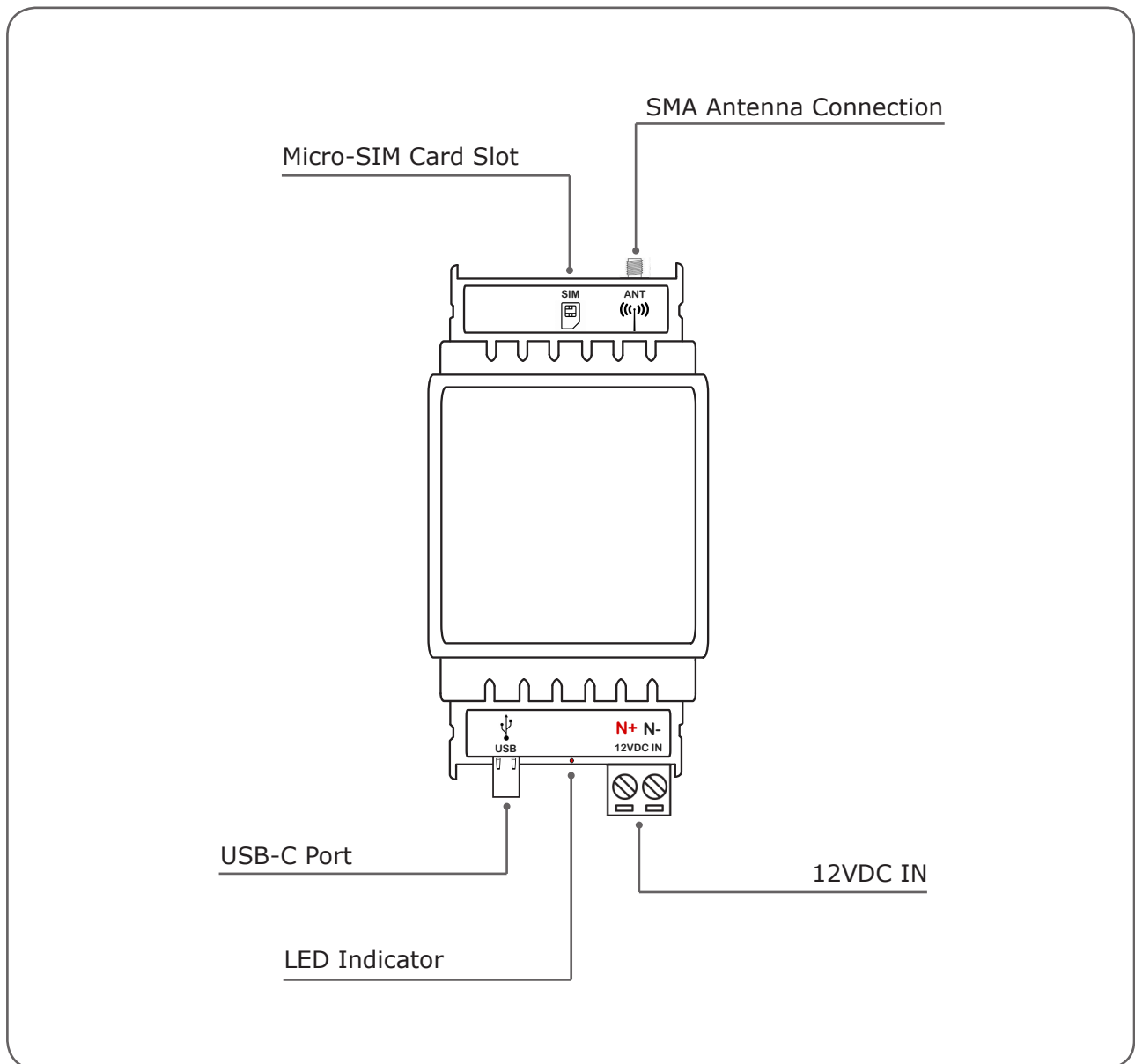
Note that this indicator may take several seconds to light up after power has been applied.

The behavior of the LED indicates the state of the cellular connection.

State	Description
Off	Incorrect input voltage applied and/or no controller connection
On	Communicating with controller. Not registered on the cellular network
Blinking (1s / 1s)	Registered on the cellular network (i.e. communicating with a cell tower) This does not indicate that an internet connection has been established or that data can be sent.

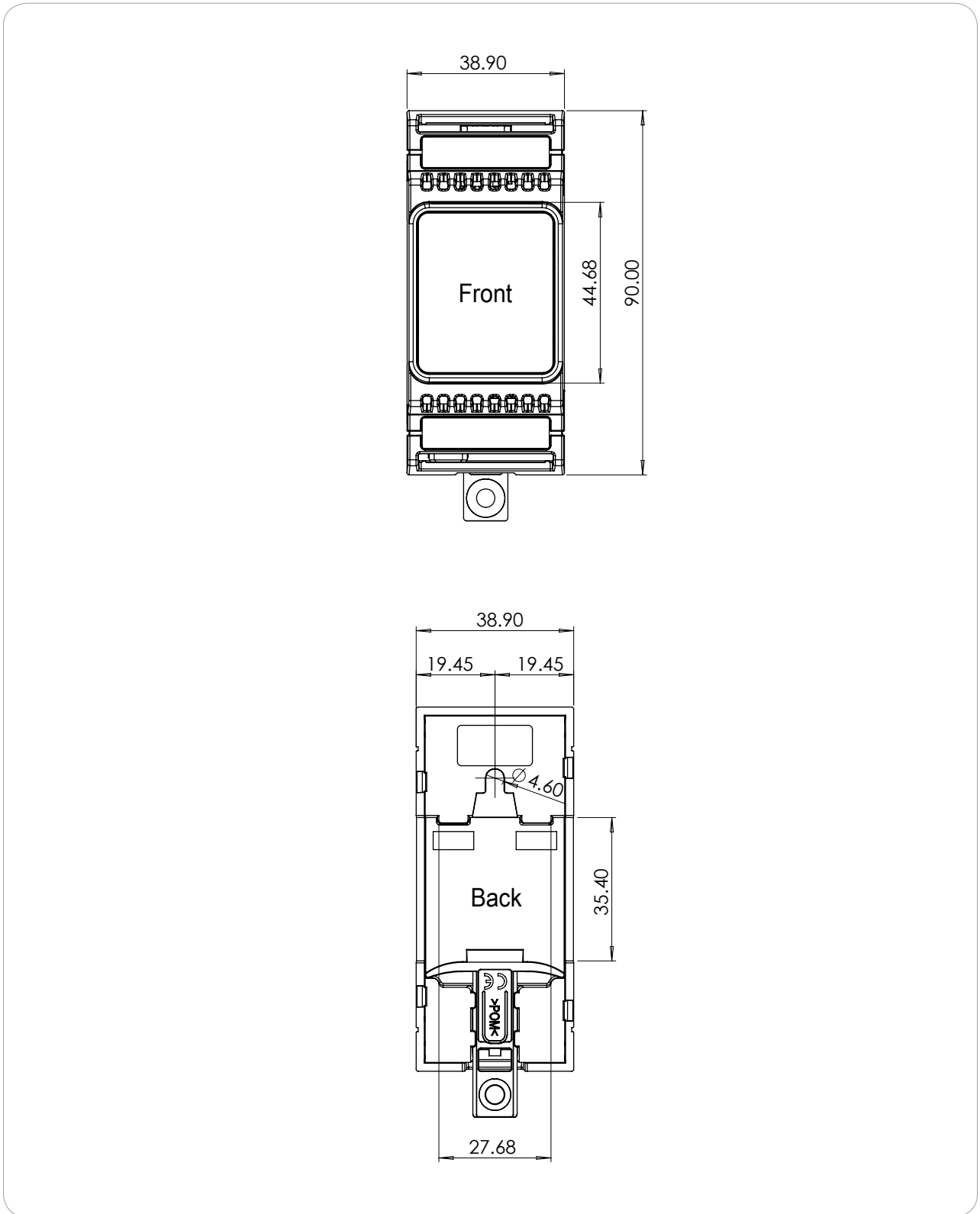
Mechanical Diagram

The mechanical diagram below outlines the essential details needed to help ensure the correct installation of the DIN Rail Cellular Modem.



Mechanical Layout

The mechanical layout shown below outlines the essential details needed to help ensure correct installation and mounting. All measurements are shown in millimeters.



Technical Specifications

The following specifications are important and vital to the correct operation of this product. Failure to adhere to the specifications will result in any warranty or guarantee that was provided becoming null and void.

Ordering Information	
PRT-4G-USB	Protege DIN Rail Cellular Modem
Power Supply	
Operating Voltage	12V DC
Operating Current	300mA (Max)
Communications	
USB	USB-C
SIM Card Socket	Micro-SIM
Cellular Technology	4G, Dual Mode LTE-M/NB-IoT
LTE Cat-M1	Uplink up to 1 Mbps Downlink up to 588 Kbps
LTE Cat-NB2	Uplink up to 160 Kbps Downlink up to 120 Kbps
Operating Frequencies (LTE)	B1, B2, B3, B4, B5, B8, B12, B13, B18, B19, B20, B25, B26, B27, B28, B66, B71, B85
Antenna Connection	
Antenna Connector	SMA
Antenna Impedance	50ohm
Antenna Gain,VSWR	5dBi, ≤2
Antenna Frequency	4G wide band 600-2700 MHz
Polarization and Radiation Direction	Vertical, Omnidirectional
Length	320 ± 3 mm (12.6 ± .12 ")
Base Diameter	30 ± 2 mm (1.18 ± .08 ")
Mounting	Magnetic Base
Dimensions	
Dimensions (L x W x H)	39 x 90 x 60mm (1.53 x 3.54 x 2.36")
Net Weight	70g (2.5oz)
Gross Weight	200g (7.1oz)
Operating Conditions	
Operating Temperature	-10° to 55°C (14° to 131°F)
Storage Temperature	-10° to 85° C (14° to 185° F)
Humidity	0%-93% non-condensing, indoor use only (relative humidity)

It is important that the unit is installed in a dry cool location that is not affected by humidity. Do not locate the unit in air conditioning or a boiler room that can exceed the temperature or humidity specifications.

Integrated Control Technology continually strives to increase the performance of its products. As a result these specifications may change without notice. We recommend consulting our website (www.ict.co) for the latest documentation and product information.

New Zealand and Australia

Intentional Transmitter Product Statement

The R-NZ compliance label indicates that the supplier of the device asserts that it complies with all applicable standards.

R-NZ

European Standards

CE Statement

Conforms where applicable to European Union (EU) Low Voltage Directive (LVD) 2014/35/EU, Electromagnetic Compatibility (EMC) Directive 2014/30/EU, Radio Equipment Directive (RED) 2014/53/EU and RoHS Recast (RoHS2) Directive: 2011/65/EU + Amendment Directive (EU) 2015/863.

This equipment complies with the rules, of the Official Journal of the European Union, for governing the Self Declaration of the CE Marking for the European Union as specified in the above directive(s).

Lic. Number EU CE 5131A-ME910G1WW



Information on Disposal for Users of Waste Electrical & Electronic Equipment

This symbol on the product(s) and / or accompanying documents means that used electrical and electronic products should not be mixed with general household waste. For proper treatment, recovery and recycling, please take this product(s) to designated collection points where it will be accepted free of charge.

Alternatively, in some countries you may be able to return your products to your local retailer upon purchase of an equivalent new product.

Disposing of this product correctly will help save valuable resources and prevent any potential negative effects on human health and the environment, which could otherwise arise from inappropriate waste handling.

Please contact your local authority for further details of your nearest designated collection point.

Penalties may be applicable for incorrect disposal of this waste, in accordance with your national legislation.

For business users in the European Union

If you wish to discard electrical and electronic equipment, please contact your dealer or supplier for further information.

Information on Disposal in other Countries outside the European Union

This symbol is only valid in the European Union. If you wish to discard this product please contact your local authorities or dealer and ask for the correct method of disposal.

EN50131 Standards

This component meets the requirements and conditions for full compliance with EN50131 series of standards for equipment classification.

EN 50131-1:2006+A2:2017, EN 50131-3:2009, EN 50131-6:2008+A1:2014, EN 50131-10:2014, EN 50136-1:2012, EN 50136-2:2013, EN 60839-11-1:2013

Security Grade 4

Environmental Class II

Equipment Class: Fixed

Readers Environmental Class: IVA, IK07

SP1 (PSTN – voice protocol)

SP2 (PSTN – digital protocol)

SP6 (LAN – Ethernet) and DP1 (LAN – Ethernet + PSTN)

SP6 (LAN – Ethernet) and DP1 (LAN – Ethernet + USB-4G modem)

Tests EMC (operational) according to EN 55032:2015

Radiated disturbance EN 55032:2015

Power frequency magnetic field immunity tests (EN 61000-4-8)

Power Supply Type A (EN 50130-4 ed. 2)

Mains supply voltage variations (EN 50130-4 ed. 2)

Mains supply voltage dips and short interruption (EN 50130-4 ed. 2, EN 61000-4-2 ed. 2)

Electrostatic discharge (EN 50130-4 ed. 2, EN 61000-4-2 ed. 2)

Contact discharges ± 6 kV, Air discharges to ± 8 kV

Radiated electromagnetic fields (EN 50130-4 ed. 2, EN 61000-4-3 ed.3)

Conducted disturbances induced by electromagnetic fields (EN 50130-4 ed. 2, EN 61000-4-6)

Fast Transient bursts (EN 50130-4 ed. 2, EN 61000-4-4 ed.2)

To the AC mains supply lines applied disturbance signal voltage level 2 kV both polarities for 1 minute. To other supply / signal lines applied by the capacitive clamp injection method disturbance signal voltage level 1 kV for both polarities for 1 minute.

Slow high energy voltage surge (EN 50130-4 ed. 2, EN 61000-4-5 ed.2)

To comply with EN 50131-1, EN 60839-11 Security Grade 4 and AS/NZS2201.1 class 4&5 Vibration Detection for PreTamper Alarm, protection is provided by a DSC SS-102 Shockgard Seismic vibration sensor mounted within the system enclosure. Alarm output is provided by a pair of non-latching, N.C. (normally closed) relay contacts, opening for a minimum of 1 second on detection of an alarm connected in series with the 24Hr tamper input (TP) on the PSU (or any other system input designated/programmed as a 24Hr Tamper Alarm).

This relay is normally energized to give fail-safe operation in the event of a power loss. Indication of detection is provided by a LED situated on the front cover. The vibration sensor is fully protected from tampering by a N.C. micro switch operated by removal of the cover.

Enclosure EN-DIN-24 has been tested and certified to EN50131.

By design, the enclosures for all Integrated Control Technology products, EN-DIN-11, EN-DIN-12 and EN-DIN-24-ATTACK, comply with the EN 50131 standards. Tamper protection against removal of the cover as well as removal from mounting is provided by tamper switch.

Warning: Enclosures supplied by 3rd parties may not be EN50131-compliant, and should not be claimed as such.

To comply with EN 50131-1 only one battery can be connected and monitored per system. If more capacity is required a single larger battery must be used.

UK Conformity Assessment Mark

General Product Statement

The UKCA Compliance Label indicates that the supplier of the device asserts that it complies with all applicable standards.



UL and ULC Installation Requirements

Only UL / ULC listed compatible products are intended to be connected to a UL / ULC listed control system.

UL/ULC Installation Cabinet Options

ULC Central Station Fire Monitoring, UL/ULC Central Station Alarm Installations

Cabinet Model	UL/ULC Installation Listings
EN-DIN-24-ATTACK	UL1610, UL1635, UL1076, ULC-S304, ULC-S559

ULC Fire Monitoring

Cabinet Model	ULC Installation Listings
EN-DIN-12	ULC-S559
EN-DIN-24	
EN-DIN-24-ATTACK	
EN-DIN-11V	

Electronic Access Control System Installations

Cabinet Model	UL/ULC Installation Listings
EN-DIN-12	UL294, UL1076, ULC-ORD-C1076-86, CAN/ULC-S319
EN-DIN-24	
EN-DIN-24-ATTACK	



All cabinet installations of this type must be located **inside the Protected Area**.
Not to be mounted on the exterior of a vault, safe or stockroom.

All cabinet internal covers and lids/doors must be connected to the cabinet's main ground point for electrical safety and static discharge protection.

Central Station Signal Receiver Compatibility List

- IP Receiver via Ethernet Port: ArmorIP Internet Monitoring Receiver. Internet monitoring software and interconnected with a (DAXW/C) central station automation system software and compatible receiving equipment.
- CID Receiver via Onboard Modem: Any UL and ULC listed receiver that uses the Contact ID protocol.

Modem model only.

UL Operation Mode

UL operation mode should be enabled in Protege GX system settings. Select **Sites | Controllers | Options** and then select **Advance UL Operation** for the Protege GX system to operate in UL compliance mode.

This setting has the following effects:

- Adds a 10 second grace period following a failed poll before a module is reported as offline.

Each module sends a poll message to the controller every 250 seconds. The module will be reported as offline if no poll has been received for the duration of this poll time plus the 10 second grace period.

- Suppresses reporting of all alarms and/or reportable events to a monitoring station within the first two minutes of the controller powering up. The system will continue to send poll messages as usual.
- Reports 'Input Tamper' events as 'Input Open' events when the area that the input is assigned to is armed. If the area is disarmed an 'Input Tamper' message will be sent.
- Limits the **Dial attempts** for reporting services to a maximum of 8.

This setting must be used in conjunction with the other configuration requirements as noted in this section.

ULC Compliance Requirements

CAN/ULC-60839-11-1

- The Protege controller and reader expander module are intended to be mounted within the enclosure (refer to UL/ULC Installation Cabinet Options), installed inside the protected premise, and are CAN/ULC-60839-11-1 Listed for Class I applications only.
- Exit devices and wiring must be installed within the protected area.
- For the Protege controller and reader expander module, all RS-485 and reader terminal connections must be made using shielded grounded cable.
- All readers must be connected with shielded, grounded cable.
- A bell or visual indicator used as an arming acknowledgment signal must be listed to a ULC security, signaling or fire standard. If intended to be mounted outside, it must be rated for outdoor use.
- Fail secure locking mechanisms shall only be installed where allowed by the local authority having jurisdiction (AHJ) and shall not impair the operation of panic hardware and emergency egress.
- If fire resistance is required for door assembly, portal locking device(s) must be evaluated to ULC-S533 and CAN/ULC-S104.
- Must be installed with CAN/ULC-60839-11-1 listed portal locking device(s) for ULC installations.
- If a flexible cord is used to connect to line voltage, strain relief must be provided for the cord inside the enclosure or at the knockout.
- The power supply is not intended to be mounted on the exterior of vault, safe, or stockroom.

CAN/ULC-S304

- **Auto Arming**

Control units that support auto arming shall provide an audible signal throughout the protected area not less than 10 min prior to the auto arming taking place. The control unit shall allow authorized users to cancel the auto arming sequence and transmit such cancelation to the signal receiving center with the identification of the authorized user that canceled the action.

The following options must be enabled in the Protege system when using the Auto Arming feature. When the defer warning time is programmed to 10 minutes, the output group will be activated 10 minutes before the system performs the Auto Arming in the associated Area.

- The **Defer Output or Output Group** must be programmed. Refer to the section **Areas | Outputs** in the Operator Reference Manual for programming instructions.

- The **Defer Warning Time** must be programmed to not less than 10 minutes. Refer to the section Areas | Configuration in the Operator Reference Manual.
- The **Defer Automatic Arming** option must be enabled. Refer to the section Areas | Options (2) in the Operator Reference Manual.

- **Arming Signal**

A bell or visual indicator used as an arming acknowledgment signal must be listed to a ULC security, signaling or fire standard. If intended to be mounted outside, it must be rated for outdoor use.

- **Double EOL Input Configuration**

Only double EOL Input Configuration shall be used. Refer to the Inputs section of this manual and the section Inputs | Options in the Operator Reference Manual.

- **Multiplex System and Poll Time**

The Protege controller is compatible with the ArmorIP Internet Monitoring Receiver. Poll Time must be set to 40 seconds and the Grace Time must be set to 20 seconds.

In the Protege system, the reporting service must be configured to 40 seconds. The following options are required for the service selected as Report IP type:

- The **Log Polling Message** option must be enabled. Refer to the section Report IP | Options in the Operator Reference Manual.
- The **Poll Time** must be programmed to 40 seconds. Refer to the Report IP | General section in the Operator Reference Manual.

- **Central Station Signal Receiver**

The common equipment of each signal receiving center control unit shall be limited to 1000 alarm systems.

- **Number of attempts**

In the event of unsuccessful communication, a digital alarm communicator transmitter shall make a minimum of 5 and a maximum of 10 attempts. Where the maximum number of attempts to complete the sequence is reached, an indication of the failure shall be made at the premises.

In the Protege system, the reporting service selected as Contact ID must have the number of attempts programmed to 5 attempts. The **Dial Attempts** option must be programmed. Refer to the section Contact ID | Settings in the Operator Reference Manual.

If the PRT-4G-USB cellular modem is being used as the secondary reporting option in the installation, the Report IP service assigned to the cellular modem must be programmed as above.

- **Check-In Time**

DACT communication channel check-in time is not to exceed 24 hrs.

- **Trouble Input Service Test Report**

- The **Test Report Time** must be programmed. Refer to the section Controllers | Configuration in the Operator Reference Manual.
- The **Generate Input Restore on Test Input** option must be enabled. Refer to the section Controller | Options in the Operator Reference Manual.
- The **Test Report Time is Periodic** option must be enabled. Refer to the section Controller | Options in the Operator Reference Manual.

- **Primary Communication Channel**

The first attempt to send a status change signal shall utilize the primary communication channel.

The Report IP and Contact ID services must be programmed and enabled within the Protege system, and the CID service must be set as the backup service.

If the PRT-4G-USB cellular modem option is being used as the secondary reporting option in the installation, the Report IP service assigned to the cellular modem must be configured as the backup service.

The following options are required:

- The **Contact ID Reporting Service** must be enabled and the **Service Mode** must be configured to start with the operating system.
- Refer to the section Contact ID in the Operator Reference Manual.

- The **Report IP Service** must be enabled as the primary communication channel and the **Service Mode** must be configured to start with the operating system. The **Reporting Protocol** must be set to ArmorIP, and the **Backup Service** must be configured to use the Contact ID Service.

If the PRT-4G-USB cellular modem option is being used as the secondary reporting option in the installation, the **Backup Service** must be configured to use the Report IP service assigned to the cellular modem.

- Refer to the section Report IP in the Operator Reference Manual.
- All ULC S304 P3 applications must transmit signals simultaneously over both the primary communications channel and the Backup Service. This will occur automatically with the above programming.

- **Status Change Signal**

An attempt to send a status change signal shall utilize both primary and secondary communication channels.

- **Local Annunciation if Signal Reporting Failure**

Failure of the primary communication channel or secondary communication channel shall result in a trouble signal being transmitted to the signal receiving center within 240 seconds of the detection of the fault. Failure of either communication channel shall be annunciated locally within 180 seconds of the fault.

The following options must be enabled in the Protege system:

- The **Ethernet Link Failure** trouble input must be programmed.
- The **Trouble Input Area** must be armed. Refer to the section Trouble Inputs | Areas and Input Types in the Operator Reference Manual.
- The **Log Modem Events to Event Buffer** option must be selected in the backup reporting service.

- **Network and Domain Access**

Neither the subscriber control unit nor the signal receiving center receiver shall be susceptible to security breaches in general-purpose operating systems.

Network access policies should be set to restrict unauthorized network access and "spoofing" or "denial of service" attacks.

- **Ethernet Connections**

All ethernet network connections shall be installed within the same room as the equipment.

- **Encryption**

For active communications channel security, encryption shall be enabled at all times.

The ArmorIP-E (UDP) protocol must be used and the Encryption Type must be set to AES-256.

The following options must be enabled for the Report IP service in the Protege system.

- The **Reporting Protocol** must be set to ArmorIP (UDP) Encrypted. The AES key must be set as specified by monitoring station.
- Refer to the section Report IP | General in the Operator Reference Manual.

- **Server Configuration**

Where a server is employed for control over network addressing, encryption or re-transmission, such shall be designed to remain in the "on state" at all times.

Communicators are not suitable for active communication channel security and medium or high risk applications unless such can be "online" at all times, have a minimum 128 bit encryption scheme, have encryption enabled, network and domain security implemented.

Network access policies shall be set to restrict unauthorized network access and "spoofing" or "denial of service" attacks.

- **Internet Service Provider (ISP)**

The Internet Service Provider (ISP) providing service shall meet the following requirements:

- redundant servers/systems
- back-up power
- routers with firewalls enabled and
- methods to identify and protect against "Denial of Service" attacks (i.e. via "spoofing")

- **Information Technology Equipment, Products or Components of Products**

Products or components of products, which perform communications functions only, shall comply with the requirements applicable to communications equipment as specified in CAN/CSA-C22.2 No. 62368-1, Audio/video, information and communication technology equipment - Part 1: Safety requirements. Where network interfaces, such as the following, are internal to the subscriber control unit or receiver, compliance to CAN/CSA-C22.2 No. 62368-1 is adequate. Such components include, but are not limited to:

- A) Hubs;
- B) Routers;
- C) Network interface devices;
- D) Third-party communications service providers;
- E) Digital subscriber line (DSL) modems; and
- F) Cable modems.

- **Backup Power Requirements**

Power for network equipment such as hubs, switchers, routers, servers, modems, etc., shall be backed up or powered by an uninterruptible power supply (UPS), stand-by battery or the control unit, capable of facilitating 24h standby, compliant with Clauses 16.1.2 and 16.4.1 of CAN/ULC-S304.

For communications equipment employed at the protected premises or signal receiving center and intended to facilitate packet switched communications, as defined in CAN/ULC-S304, 24h back-up power is required.

- **Compromise Attempt Events**

ArmorIP detects the reception of any invalid packet on the programmed port as a potential system **compromise attempt**. Each compromise attempt sends a notification to the receiver, and logs a Compromise Attempt event under the Live Panel Events.

The event is sent with the following details:

- **Account Code** as defined in the Serial Receiver settings
- **Event Code** 0x163
- **Group Code** as defined in the Serial Receiver settings
- **Point Code** as defined in the Serial Receiver settings

Refer to the section [Global Settings | Serial Receiver](#) in the *ArmorIP Version 3 Internet Monitoring Application User Manual*.

For UL and ULC installations the Central Station Receiving software must have the Contact ID details as specified, programmed for the **Compromise Attempt** event.

- **Power Supply Mains Power Connection**

If a flexible cord is used to connect to line voltage, strain relief must be provided for the cord inside the enclosure or at the knockout.

The power supply is not intended to be mounted on the exterior of vault, safe, or stockroom.

CAN/ULC-S559

- **Signal Reporting**

Any fault of an active communication system shall be annunciated and recorded at the signal receiving center within 180 s of the occurrence of the fault.

The Report IP and Contact ID services must be programmed and enabled within the Protege system. The following options are required:

- The **Contact ID Reporting Service** must be enabled and the **Service Mode** must be configured to start with the operating system.
- Refer to the section [Contact ID](#) in the *Operator Reference Manual*.
- The **Report IP Service** must be enabled as the primary communication channel, the **Service Mode** must be configured to start with the operating system, and the **Reporting Protocol** must be set to ArmorIP.
- Refer to the section [Report IP](#) in the *Operator Reference Manual*.
- The **Trouble Area** must be armed. Refer to the section [Trouble Inputs | Areas and Input Types](#) in the *Operator Reference Manual*.

In the ArmorIP Internet Monitoring Software the **Poll Time** must be set to 40 seconds and the **Grace Time** must be set to 20 seconds. Refer to the section Poll/Grace Time in the ArmorIP Version 3 Internet Monitoring Application User Manual.

- **Central Station Signal Receiver**

The maximum number of signal transmitting units connected to any transmission channel shall conform to the manufacturer's recommendations. The ArmorIP Receiver supports up to 10000 simultaneous connections. Refer to the section Internet Connections Requirements in the ArmorIP Receiver Installation Manual for further details.

- **Number of attempts**

In the event of unsuccessful communication, a digital alarm communicator transmitter shall make a minimum of 5 and a maximum of 10 attempts. Where the maximum number of attempts to complete the sequence is reached, an indication of the failure shall be made at the premises.

In the Protege system, the reporting service selected as Contact ID must have the number of attempts programmed to 5 attempts. The **Dialing Attempts** option must be programmed. Refer to the section Contact ID | Settings in the Operator Reference Manual.

If the PRT-4G-USB cellular modem is being used as the secondary reporting option in the installation, the Report IP service assigned to the cellular modem must be programmed as above.

- **Check-In Time**

DACT communication channel check-in time is not to exceed 24 hrs.

- **Trouble Input Service Test Report**

- The **Test Report Time** must be programmed. Refer to the section Controllers | Configuration in the Operator Reference Manual.
- The **Generate Input Restore on Test Input** option must be enabled. Refer to the section Controller | Options in the Operator Reference Manual.
- The **Test Report Time is Periodic** option must be enabled. Refer to the section Controller | Options in the Operator Reference Manual.

- **Ethernet Connections**

All ethernet network connections shall be installed within the same room as the equipment.

- **External Wiring**

All wiring extending outside of the enclosure must be protected by conduit.

- **Power Supply Mains Power Connection**

If a flexible cord is used to connect to line voltage, strain relief must be provided for the cord inside the enclosure or at the knockout.

The power supply is not intended to be mounted on the exterior of vault, safe, or stockroom.

- **Arming Signal**

A bell or visual indicator used as an arming acknowledgment signal must be listed to a ULC security, signaling or fire standard. If intended to be mounted outside, it must be rated for outdoor use.

- **Keypad Wiring**

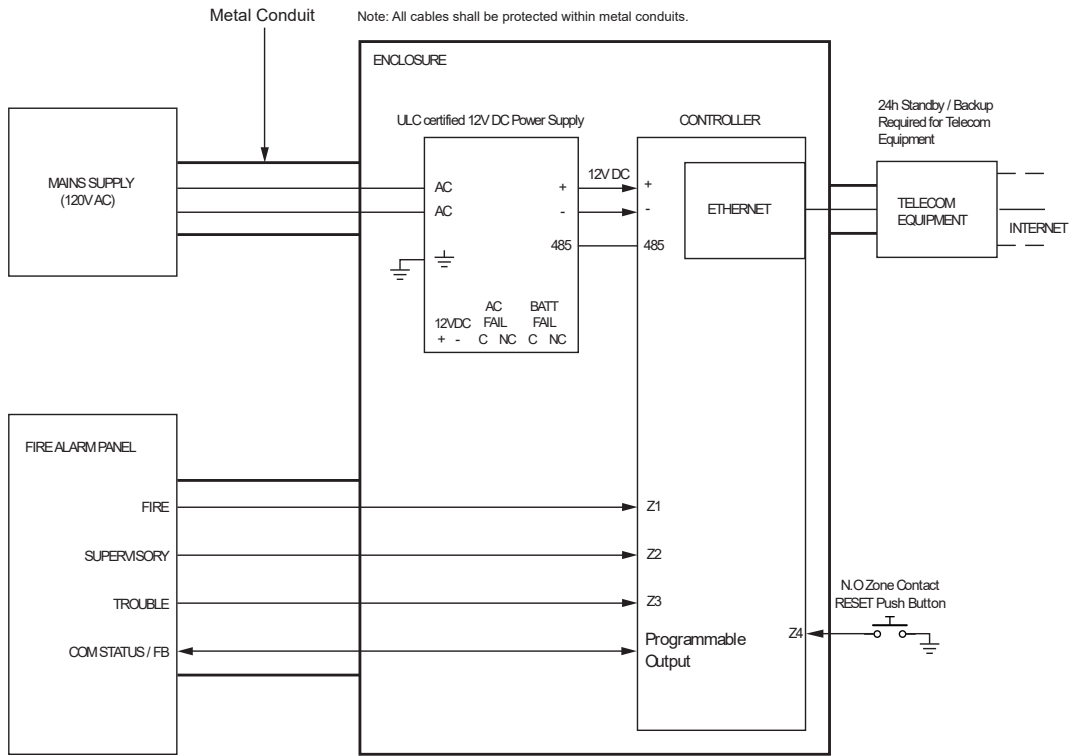
The RS-485 connection to the keypad must be wired such that the shorts and other faults on the RS-485 line connection of the keypad will not cause the controller to malfunction.

- **Fire Areas**

Fire areas shall be separated from burglar areas through area partitioning.

NOTE: Any available dry relay contact on the Protege controller or output expander may be used for the FACP system, provided the selected output is programmed as the Report OK output.

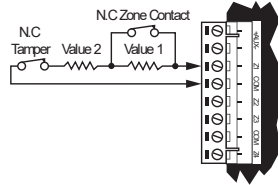
CAN/ULC-S559 CONTROLLER ACTIVE COMMUNICATION



- * The AC FAIL output on the Power Supply MUST be programmed to follow the AC Trouble Input as follows:
AC FAIL = OPEN on fail
- * Fire zones shall be separated from burglar zones through area partitioning.
- * Fire zones Z1-Z3 shall be used exclusively for fire monitoring and cannot be programmed to activate the bell output
- * Fire Zone Z4 N.O Push Button to be used as monitoring reset switch.

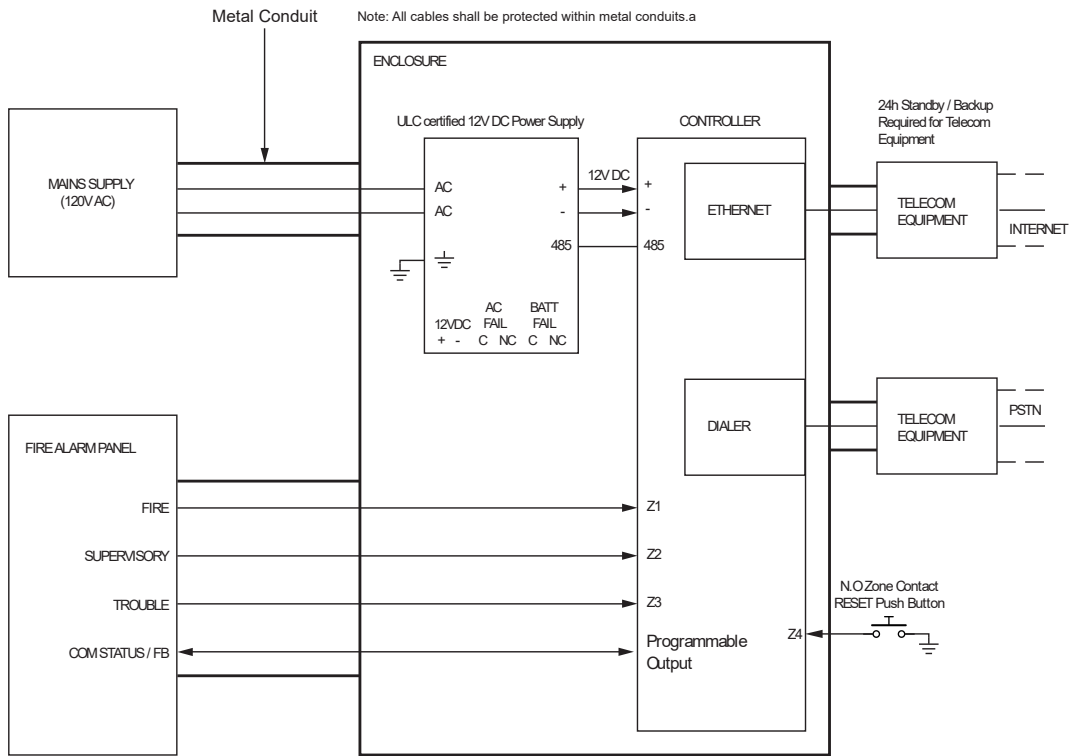
Typical Zone Circuits

EOL Resistor Zone Configuration		
Value 1	Value 2	Monitored Status
1K	1K	Open, Close, Tamper, Short
6K8	2K2	Open, Close, Tamper, Short
10K	10K	Open, Close, Tamper, Short
2K2	2K2	Open, Close, Tamper, Short
4K7	2K2	Open, Close, Tamper, Short
4K7	4K7	Open, Close, Tamper, Short



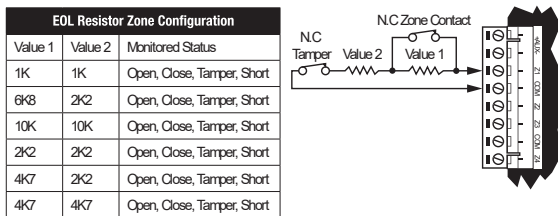
* EOL resistor must be installed at the Fire Alarm Control Panel Output.

CAN/ULC-S559
 CONTROLLER
 PASSIVE COMMUNICATION: MODEM DIALER



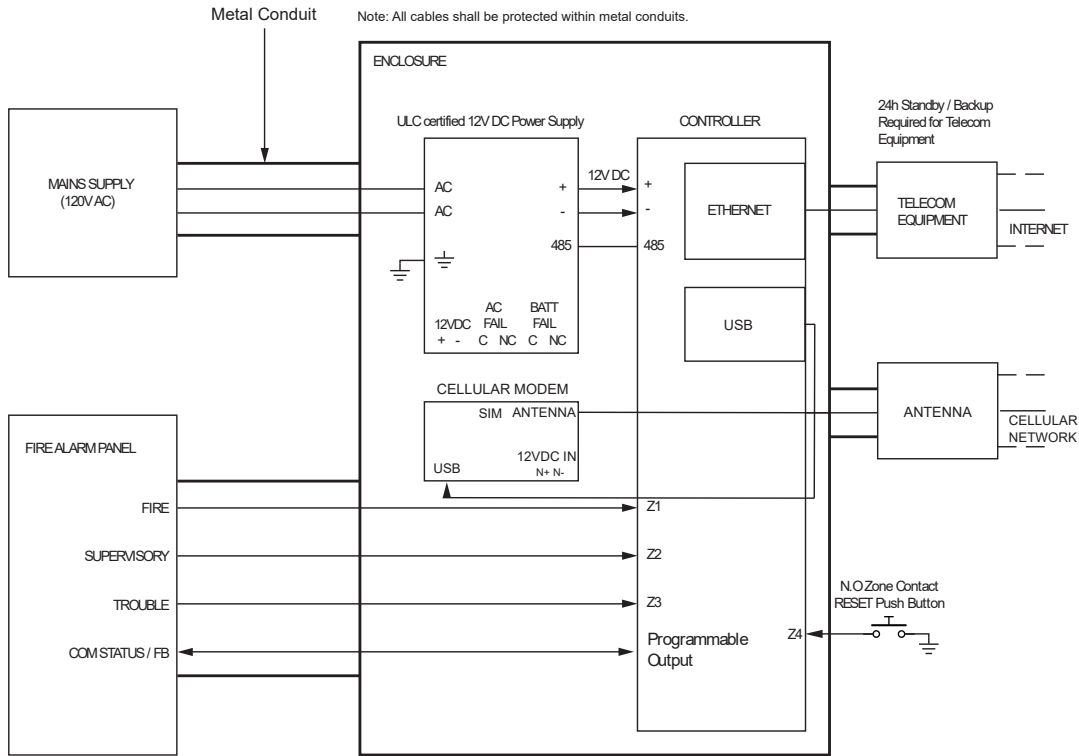
- * The AC FAIL output on the Power Supply MUST be programmed to follow the AC Trouble Input as follows:
 AC FAIL = OPEN on fail
- * Fire zones shall be separated from burglar zones through area partitioning.
- * Fire zones Z1-Z3 shall be used exclusively for fire monitoring and cannot be programmed to activate the bell output
- * Fire Zone Z4 N.O Push Button to be used as monitoring reset switch.

Typical Zone Circuits



* EOL resistor must be installed at the Fire Alarm Control Panel Output.

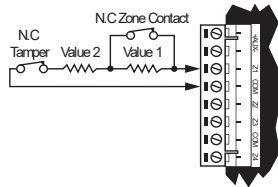
CAN/ULC-S559
 CONTROLLER
 ACTIVE COMMUNICATION: CELLULAR MODEM



- * The AC FAIL output on the Power Supply MUST be programmed to follow the AC Trouble Input as follows:
 AC FAIL = OPEN on fail
- * Fire zones shall be separated from burglar zones through area partitioning.
- * Fire zones Z1-Z3 shall be used exclusively for fire monitoring and cannot be programmed to activate the bell output
- * Fire Zone Z4 N.O Push Button to be used as monitoring reset switch.

Typical Zone Circuits

EOL Resistor Zone Configuration		
Value 1	Value 2	Monitored Status
1K	1K	Open, Close, Tamper, Short
6K8	2K2	Open, Close, Tamper, Short
10K	10K	Open, Close, Tamper, Short
2K2	2K2	Open, Close, Tamper, Short
4K7	2K2	Open, Close, Tamper, Short
4K7	4K7	Open, Close, Tamper, Short



* EOL resistor must be installed at the Fire Alarm Control Panel Output.

Fire area inputs must be programmed as follows:

- FACP Fire Alarm Signal input type must be programmed as Fire.
- Supervisory Trouble Signal input type must be programmed as 24 HR Silent.
- Trouble Signal input type must be programmed as 24 HR Silent.

Please refer to the section Inputs | Areas and Input Types in the Operator Reference Manual.

- All fire area inputs must be placed into an area and this area must be armed. Please refer to the section Inputs | Areas and Input Types in the Operator Reference Manual.
- COM Status

FACP system with a COM STATUS input must have this input connected to one of the dry relay contacts of the Relay1 or Relay2 outputs of the Protege controller and the selected output must be programmed as the Report OK output in the Contact ID Service.

Note: Any available dry relay contact on the Protege controller or output expander may be used for the FACP system, provided the selected output is programmed as the Report OK output.

Please refer to section Contact ID | Settings in the Operator Reference Manual.

- Fire inputs Z1-Z3 shall be used exclusively for fire monitoring and cannot be programmed to activate the bell output.

UL Compliance Requirements

UL1610

For Security Grade 4 installations, two forms of reporting are required. This can be satisfied using the onboard 2400bps modem included with the modem controller model, or through the incorporation of the PRT-4G-USB cellular modem module into the installation with the non-modem controller model.

- A local alarm sounding device, alarm housing, and control unit shall comply with the mercantile requirements in the Standard for Police Station Connected Burglar Alarm Units and Systems, UL365.
- A bell or visual indicator used as an arming acknowledgement signal must be listed to a UL security, signaling or fire standard. If intended to be mounted outside, it must be rated for outdoor use.
- Exit and entry delay must not exceed 60 seconds. To program the entry and exit delay time, refer to the section Areas | Configuration in the Operator Reference Manual.
- All ethernet network connections shall be installed within the same room as the equipment.
- Signals between the premises control unit and the receiving equipment, when not carried by wireless means, shall be protected by the following method:
 - Onboard modem telco connection must be dedicated to the Protege controller.

Modem model only.

- Ethernet connection to the Internet Service Provider (ISP) with a fixed IP Address must be dedicated to the Protege controller.
- To comply with the dual signal line transmission system requirement, both transmission lines (onboard modem and IP reporting) must be enabled. Signals shall be sent simultaneously to both the primary communications channel and the Backup Service.

The Report IP and Contact ID services must be programmed and enabled within the Protege system. The following options are required:

- The **Contact ID Reporting Service** must be enabled and the **Service Mode** must be configured to start with the operating system.
 - Refer to the section Contact ID in the Operator Reference Manual.
 - The **Report IP Service** must be enabled as the primary communication channel, the **Service Mode** must be configured to start with the operating system, and the **Reporting Protocol** must be set to ArmorIP.
 - Refer to the section Report IP in the Operator Reference Manual.
- When more than one means of signal transmission is used, loss of communication with the receiving system shall be annunciated at the receiver within 200 seconds. If a fault is detected on any of the signal transmission means, at least one of the signal transmission channels shall send a signal to the central-station to report the fault within 200 seconds.

The Report IP and Contact ID services must be programmed and enabled within the Protege system.

The Protege controller is compatible with the ArmorIP Internet Monitoring Receiver. Poll Time must be set to 40 seconds and the Grace Time must be set to 20 seconds.

In the Protege system, the reporting service must be configured to 40 seconds. The following options are required for the service selected as Report IP type:

- The **Poll Time** must be programmed to 40 seconds. Refer to the Report IP | General section in the Operator Reference Manual
 - The **Contact ID Reporting Service** must be enabled and the **Service Mode** must be configured to start with the operating system.
 - Refer to the section Contact ID in the Operator Reference Manual

- The **Report IP Service** must be enabled as the primary communication channel, the **Service Mode** must be configured to start with the operating system, and the **Reporting Protocol** must be set to ArmorIP.
- Refer to the section Report IP in the Operator Reference Manual.
- The **Trouble Input Area** must be armed in 24h mode. Refer to the section Trouble Inputs | Areas and Input Types in the Operator Reference Manual.

In the event of unsuccessful communication, a digital alarm communicator transmitter shall make a minimum of 5 and a maximum of 10 attempts. Where the maximum number of attempts to complete the sequence is reached, an indication of the failure shall be made at the premises.

In the Protege system, the reporting service selected as Contact ID must have the number of attempts programmed to 5 attempts. The following options are required:

- The **Dial Attempts** option must be programmed. Refer to the section Contact ID | Settings in the Operator Reference Manual.
- DACT communication channel check-in time is not to exceed 24 hrs.
- Trouble Zone Service Test Report
 - The **Test Report Time** must be programmed. Refer to the section Controllers | Configuration in the Operator Reference Manual.
 - The **Generate Input Restore on Test Input** option must be enabled. Refer to the section Controller | Options in the Operator Reference Manual.
 - The **Test Report Time is Periodic** option must be enabled. Refer to the section Controller | Options in the Operator Reference Manual.
 - ArmorIP detects the reception of any invalid packet on the programmed port as a potential system **compromise attempt**. Each compromise attempt sends a notification to the receiver, and logs a Compromise Attempt event under the Live Panel Events.

The event is sent with the following details:

- **Account Code** as defined in the Serial Receiver settings
- **Event Code** 0x163
- **Group Code** as defined in the Serial Receiver settings
- **Point Code** as defined in the Serial Receiver settings

Refer to the section Global Settings | Serial Receiver in the ArmorIP Version 3 Internet Monitoring Application User Manual.

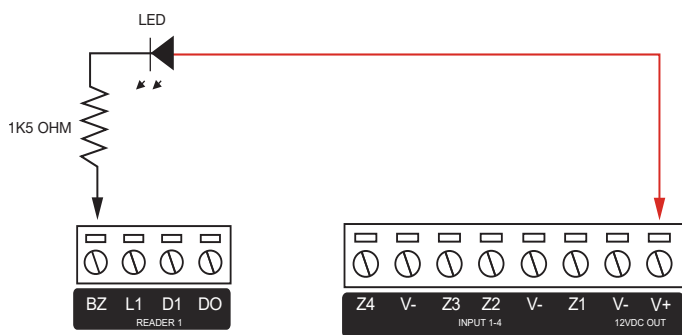
For UL and ULC installations the Central Station Receiving software must have the Contact ID details as specified, programmed for the **Compromise Attempt** event.

- If a flexible cord is used to connect to line voltage, strain relief must be provided for the cord inside the enclosure or at the knockout.
- The power supply is not intended to be mounted on the exterior of vault, safe, or stockroom.

UL294

- The Protege controller and reader expander module are intended to be mounted within the enclosure (refer to UL/ULC Installation Cabinet Options), installed inside the protected premise, and are UL 294 Listed for Attack Class I applications only.
- Exit devices and wiring must be installed within the protected area.
- For the Protege controller and reader expander module, all RS485 and reader terminal connections must be made using shielded grounded cable.
- All readers must be connected with shielded, grounded cable.
- A bell or visual indicator used as an arming acknowledgment signal must be listed to a UL security, signaling or fire standard. If intended to be mounted outside, it must be rated for outdoor use.
- Fail secure locking mechanism shall only be installed where allowed by the local authority having jurisdiction (AHJ) and shall not impair the operation of panic hardware and emergency egress.
- If fire resistance is required for door assembly, portal locking device(s) must be evaluated to UL10B or UL10C.
- Must be installed with UL 1034 listed electronic locks for UL installations.

- AC power on shall be indicated by an external panel mount LED (Lumex SSI-LXH312GD-150) and fitted into a dedicated 4mm hole in the cabinet to provide external visibility. This shall be wired between 12V and a PGM output that is programmed to follow the AC trouble input as shown below:



- If a flexible cord is used to connect to line voltage, strain relief must be provided for the cord inside the enclosure or at the knockout.
- The power supply is not intended to be mounted on the exterior of vault, safe, or stockroom.

FCC Compliance Statements

FCC Rules and Regulations CFR 47, Part 15, Subpart C

This equipment complies with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules.

Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.

NOTE: THE GRANTEE IS NOT RESPONSIBLE FOR ANY CHANGES OR MODIFICATIONS NOT EXPRESSLY APPROVED BY THE PARTY RESPONSIBLE FOR COMPLIANCE. SUCH MODIFICATIONS COULD VOID THE USER'S AUTHORITY TO OPERATE THE EQUIPMENT.

FCC Part 22/24, FCC ID RI7ME910G1WW

Industry Canada Statement

ICES-003

This class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de classe B est conforme à la norme canadienne ICES-003.

CAN ICES-3 (B) / NMB-3 (B) (ISED only) / (ISDE seulement)

Cellular Modem REGISTRATION NUMBER

IC: R17ME910G1WW

Cellular Modem NUMÉRO D'ENREGISTREMENT

IC: R17ME910G1WW

Disclaimer and Warranty

Disclaimer: Whilst every effort has been made to ensure accuracy in the representation of this product, neither Integrated Control Technology Ltd nor its employees shall be liable under any circumstances to any party in respect of decisions or actions they may make as a result of using this information. In accordance with the ICT policy of enhanced development, design and specifications are subject to change without notice.

For warranty information, see our [Standard Product Warranty](#).

Submitted to UL 23-Mar-23

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